

Auto attendant

virtual receptionist made simple



Capitalize on the Growing Small Business and Virtual Office Opportunity

Small business is one of the largest areas of growth in today's business market. With Mpathix Auto Attendant, you can provide this growing business market with wireless PBX functionality utilizing your Mpathix Voicemail system.

Network Operator Benefits

Equip your Sales Team with Products Designed for Small Businesses: Mpathix Auto Attendant gives your sales team an edge to win and retain small business customers.

Reduce Churn by Providing Increased Value and Functionality: Mpathix Auto Attendant is a value added service that becomes a key component of your small business customer's business process, ensuring a long-term partnership between you and your customer.

Increase Wireless Revenue Through Landline Replacement: With Mpathix Auto Attendant your small business customers can replace their landlines with wireless, driving up their wireless usage and revenue.

Subscriber Benefits

Enable a Remote Wireless Workforce: Callers can connect with a remote workforce by calling a company business or 800 number.

Virtual Wireless PBX Functionality: Eliminate the need for a PBX and replace your landline service exclusively with wireless, while providing customers with a convenient and professional calling experience.

Automate Reception and Call Answering: Allow businesses to free up personnel by automating tasks commonly performed by receptionists and customer support.



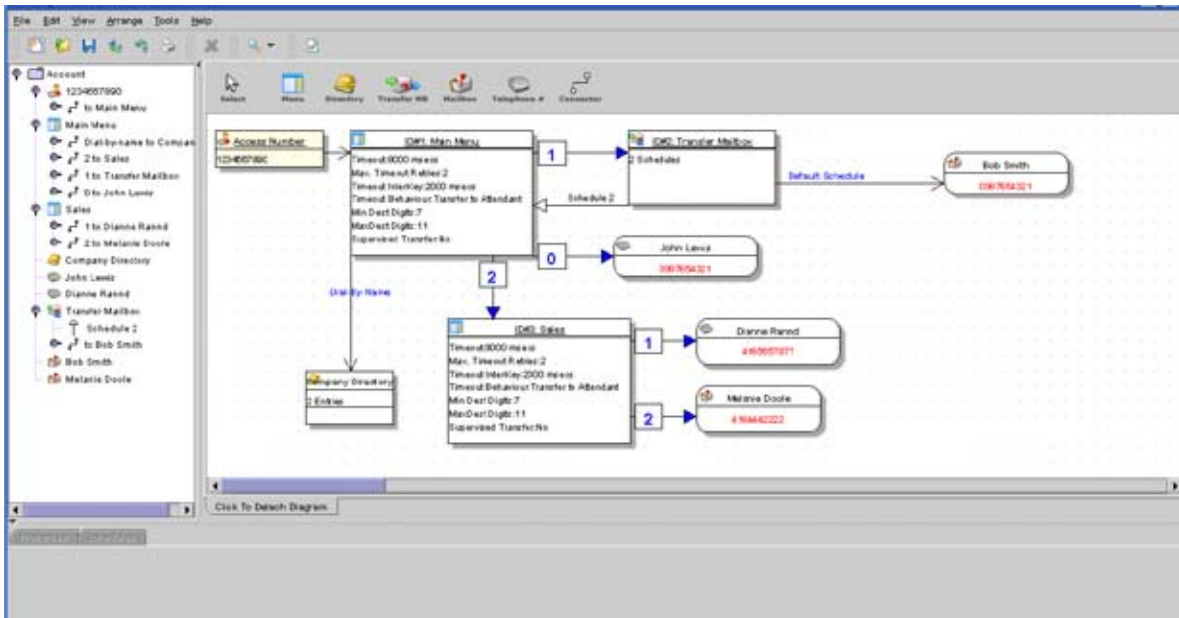
Key Features

- Easy to use drag and drop graphical interface
- Integrated with Mpathix Voicemail
- Caller's menu- IVR calling menu supports dial by extension, dial by name, zero-out to live operator

How it Works

Using the easy-to-use drag and drop graphical user interface, the network service provider or business customer can setup and customize the Mpathix Auto Attendant to receive and route calls based on caller preferences. Auto Attendant can be added directly to your existing Mpathix Voicemail system. Callers are provided with an interactive voice response (IVR) menu that provides them with options such as:

- Dial by name
- Dial by department
- Zero-out to live operator support



Technical Specifications

- Java webstart technology
- XML over HTTP
- End-user platform independence
- Pre-commit validation

About Mpathix

Mpathix is a leading provider of Voice and Data Messaging solutions to wireless, landline and VOIP network operators. The Mpathix suite of voice and data messaging solutions include voicemail, voicemail to mms, unified messaging, mobile email and auto attendant.

As evidenced by our broad and diverse list of customers, our open architecture and standard interfaces provide network operators of all sizes with the scalability, flexibility, reliability, and ultimately long term value, they need to compete effectively.

From our Toronto, Canada headquarters and US Sales Offices, Mpathix supports customers throughout the USA, Canada, Caribbean, Latin America and Asia/Pacific regions.