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Unified messaging

get the message: anytime, anywhere

Provide the Increased Productivity your Business Customers Demand

Mpathix Unified Messaging helps deliver increased productivity to your demanding business customers. Users can access and manage all of their voicemail, email and fax communications efficiently through a single web based inbox. Unified Messaging is fully integrated with your existing Mpathix Voicemail system for seamless functionality.

Network Operator Benefits

Grow your Business Accounts with Enhanced Productivity Tools: Mpathix Unified Messaging can enhance your existing service offerings that target business customers and enable your sales team to differentiate your products and services.

Reduce Churn and Increase Loyalty of High Revenue Customers: Mpathix Unified Messaging can help you play a larger more prominent role in how your business customers manage all of their communication needs.

Customize Look and Feel to Reinforce your Branding: With Mpathix Unified Messaging you have the option to customize the graphical user interface with your company colors and logo to reinforce your branding.

Subscriber Benefits

Increased Productivity through Control of all of your Messaging Communications: Users can access and manage all of their voicemail, email and fax communications efficiently through a single web-based inbox.

Fully Integrated with Mpathix Voicemail: Convenient web-based control of your Mpathix mailbox administration activities, including:

- Review all messages (voice, fax and email)
- Set mailbox configuration settings
- Set greeting schedules
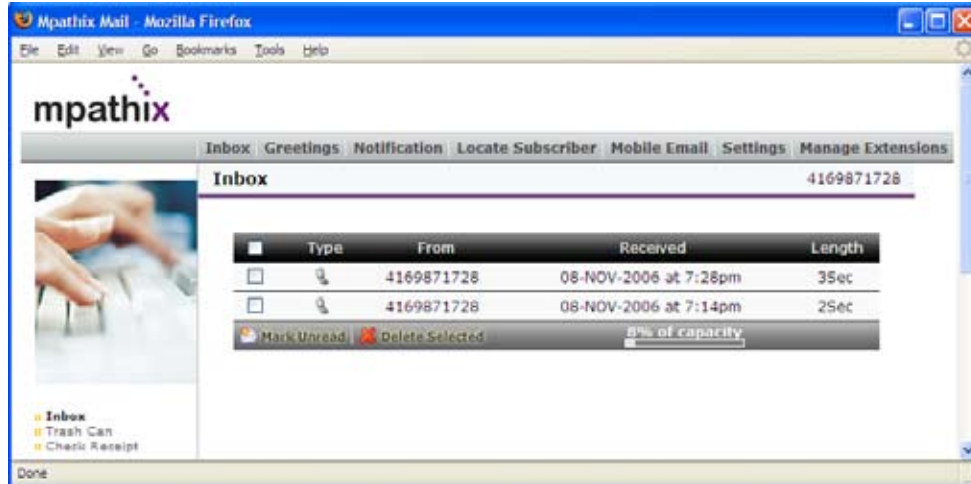- Manage group distribution lists

Key Features

- Web-based inbox
- Web-based voicemail administration
- Integration with popular email clients
- Mobile device browser support (WAP, windows media)

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How it Works

Subscribers are assigned a unified messaging login that provides them with a unified mailbox to manage all of their email, voicemail and fax messaging. Emails can be collected from the popular email clients eliminating the need to check multiple email accounts. Voicemail messages are forwarded to the unified mailbox as .wav file attachments. Users can view, listen and reply to voicemail directly from their computer or PDA without ever having to dial into the voicemail system. Similarly, users can administer the settings of their Mpathix Voicemail account through their unified messaging account eliminating the need to dial into their voicemail account.

Technical Specifications

Email Interfaces
- Outlook
- Outlook Express
- Netscape
- Lotus Notes
- Eudora
- Webmail
- Yahoo!
- AOL
- Gmail

About Mpathix

Mpathix is a leading provider of Voice and Data Messaging solutions to wireless, landline and VOIP network operators. The Mpathix suite of voice and data messaging solutions include voicemail, voicemail to mms, unified messaging, mobile email and auto attendant.

As evidenced by our broad and diverse list of customers, our open architecture and standard interfaces provide network operators of all sizes with the scalability, flexibility, reliability, and ultimately long term value, they need to compete effectively.

From our Toronto, Canada headquarters and US Sales Offices, Mpathix supports customers throughout the USA, Canada, Caribbean, Latin America and Asia/Pacific regions.

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