mpathix

Voice**mail**

the advanced features you need to stay ahead

Mpathix Voicemail

With deployments in the US, Canada, Caribbean, Latin America and Asia-Pacific, Mpathix Voicemail has proved to be a leader in providing the latest in voicemail features and innovation on a robust "future proof" architecture.

Benefits

Mpathix Voicemail delivers discerning network operators with the long term value they demand.

- Comprehensive suite of standard features and capabilities
- Ability to add advanced features on an "as needed" basis
- Proven high availability (99.999%) full system redundancy
- Open architecture supports flexible/scalable NEBS compliant hardware configurations

Key Features

Mailbox Greetings

Give your subscribers total control and flexibility to personalize their mailbox greetings.

- Busy/no answer greetings
- Multiple greetings and flexible greeting schedules
- Extended abscence greetings

Message Notification

Mpathix provides maximum flexibility through a broad array of message notification and message waiting indication (MWI) options.

- Message notification via pager
- Message notification via live outcall
- TCAP MWI (LED, stutter dial tone)
- IS41 MWI (Nortel)
- MWI via SMDI
- MWI via SMS
- MWI via Instant Messaging (IM)
- SIP/Notify (VoIP)

Advanced Call Management

Mpathix provides a complete set of advanced call management features that can be bundled to create differentiated service offerings.

- Call sender rebound: Return a call with a single key press
- Combined mailbox
- Alias mailbox
- Mailbox extensions
- Zero (0) out to attendant: Subscribers can configure an attendant phone number
- Manual Outdial: Call any phone number from within voicemail session

Group Distribution Lists

Group lists enable subscribers to send messages to multiple mailboxes on the voicemail system without having to enter each mailbox number individually. Users may edit the group list entry via the telephone or web interface. Service providers can also use group lists for broadcast messages, payment notifications, or event, milestones and promotional messages.

Key Features

Virtual Mailbox

For regions where access line penetration is low, mailboxes can be configured for access without a dedicated phone number/ circuit associated to the voicemail box.

Mailbox-on-Demand

For subscribers who do not have voicemail, this feature allows them to configure and use an on demand voicemail box, whenever they need it. What's more, by exposing subscribers to the benefits of voicemail, this service will encourage them to upgrade to paid voicemail.

Voice-to-Text

Give your subscribers a unique voicemail experience. With voice-to-text functionality, subscribers can have all of their voicemails delivered to their mobile phone inbox as an SMS, MMS or email message.

Missed Call Notification

Subscribers receive notification of calls that are missed because:

- the subscriber is out of the coverage area
- the handset is turned off
- the line is busy and the subscriber does not have voicemail
- the caller hangs up without leaving a message

The system sends the date and caller ID of all missed calls via SMS, email, paging or outcall notification.

Add Other Products to your Mpathix Voicemail System

Mobile Email: A push email solution designed for the mass-market. Users get their email on any standard MMS capable phone.

Unified Messaging: Allow users to get their messages anywhere, anytime, on any device. Includes a web based interface and full compatibility with most email clients including Outlook, Lotus Notes and webmail.

Voicemail to MMS: A whole new way to look at voicemail. Voicemails are pushed directly to the mobile phone inbox.

Auto Attendant: A hosted auto attendant solution for your business customers. Features a simple drag-and -drop interface.

Technical Specifications

- Fully redundant, high availability system (99.999%)
- NEBS compliant
- Supports industry standards, including:
    - signalling standards (SS7, TCAP, SIP)
    - transmission standards (T1/E1/IP)
    - other standards (SMPP, SNMP, XML)

About Mpathix

Mpathix is a leading provider of Voice and Data Messaging solutions to wireless, landline and VOIP network operators. The Mpathix suite of voice and data messaging solutions include voicemail, voicemail to mms, unified messaging, mobile email and auto attendant.

As evidenced by our broad and diverse list of customers, our open architecture and standard interfaces provide network operators of all sizes with the scalability, flexibility, reliability, and ultimately long term value, they need to compete effectively.

From our Toronto, Canada headquarters and US Sales Offices, Mpathix supports customers throughout the USA, Canada, Caribbean, Latin America and Asia/Pacific regions.

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